Billing Solutions for Broadband Operators

Streamlined Billing and Workforce Management



A comprehensive billing and customer management system that delivers flexible billing options, automated service provisioning, and seamless customer engagement, ensuring efficient operations and enhanced customer satisfaction.

Ensuring accurate and timely billing while offering flexible payment options is critical for maintaining customer satisfaction and loyalty. Whether it's a la carte, bundled, subscription, or prepaid services, having a robust billing system in place is essential to streamline operations and reduce manual efforts of your staff. Let us introduce you to a comprehensive billing system designed to simplify these processes, allowing you to focus on what matters most—delivering exceptional broadband service to your customers.



Billing & Customer Management – Complete Customer Management and Billing, including services, pricing, billing and payment processing in one platform with Flexible Billing Options.



Service Delivery & Device Provisioning – Fully automated and integrated service and device activation, deactivation and modification.



Workforce Management – Automate work assignments, dispatch, and routing with map-based tools. Empower field sales team to onboard a customer anywhere, anytime. Equip your techs with iOS and Android apps for efficient fieldwork and reroute them where they're needed most.



Customer Self-Care – Enable self-service with customer self-onboarding, web-based shopping, account maintenance, two-way texting and more. Customers onboard themselves without having to call.

- Proven reliability in over 850 deployments across all 50 U.S. states and 48 countries
- Over 80,000 subscriber self-signups annually
- ✓ Integrations with over with over 80 industry partners
- **✓** Predictable pricing with discounts as you grow
- **✓** Onsite and Cloud-Based Deployment Options
- **✓** Supports Fiber and DOCSIS operations



ZCorum 4501 North Point Parkway, Suite 125 Alpharetta, GA 30022 Toll Free: 1-800-909-9441 info@ZCorum.com

