



Your Single Source for Quality Broadband Services and Support



Whether you are thinking about deploying broadband for the very first time, or are expanding into a new service area, our team of broadband experts can handle your project from start to finish--from managing all phases of network deployment to a suite of managed broadband services and support after your network is operational.

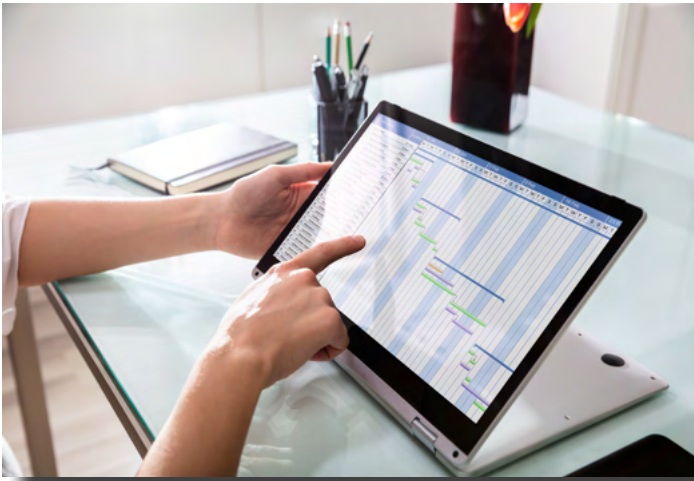
Having access to fast and reliable broadband is more important than ever. It can enhance the quality of life in your community and stimulate economic development. At ZCorum, we treat your investment as if it were our own. Our team is ready to assist wherever needed for your project. If you're just getting off the ground, we and our partners can work with you on developing a business plan, designing the network and managing the construction project to create a broadband network that is the most economically efficient way to serve your community. We don't stop there. We offer a suite of managed services and support for your residential and business customers designed to reduce operational costs, increase revenue and improve subscriber satisfaction.

We see broadband from the standpoint of an investor, an operator, and a consumer. We are confident in our business model and our ability to enable you to successfully provide a quality broadband experience for you and your subscribers.



Broadband Feasibility

We work with you on a wide-ranging feasibility study specifically designed to meet your unique needs. We identify the opportunities for enhanced broadband services delivered to your area, and determine the technology best suited to support it. We then use our findings to determine if the proposed services are feasible from both a technical and economic standpoint. If the project looks feasible, the information derived from the analysis is used to develop a detailed business and engineering plan of action.



Project Management

Our team provides you with real-world solutions for deploying broadband throughout your community. We work with you to develop a strategic plan and identify the best solution for your network based on your requirements. We take into account your current infrastructure, available right of ways, your budget, your goals and needs. From there we develop a detailed project management plan that addresses all of the necessary steps to complete the project in a timely and cost-effective manner.



Design & Engineering

We understand what it takes to design and engineer a broadband solution that will meet your requirements while avoiding unexpected costs. When you partner with us, you'll experience an approach to network design and deployment that is as unique as your business. We are backed by years of experience, and have the ability to service our clients over the life of the deployed network.



Construction

We have the resources available for any size project, and handle all local, state, and federal ordinances and contract requirements for your build. When the project is completed, our state-of-the-art equipment ensures that your network performs at optimum specifications and meets all FCC regulations. In short, we are committed to serving you with our expertise, experience, quality workmanship and safe construction practices, while meeting your contract agreements and deadlines.



Operational Services

Our team can provide the local resources needed to manage your broadband services, from installing drops and equipment for new subscribers, to maintaining your network and dispatching service technicians if there is a problem. Our operational teams are accountable to you, and will serve you with passion and professionalism. We only employ those who take pride in providing the quality service experience that you and your subscribers deserve.



Managed Services

When your broadband network is ready, our managed services allow you to operate more efficiently and economically. A few of the services we provide are residential and commercial VoIP, IPTV, hosted email, device provisioning, network monitoring, engineering assistance and CALEA. And, that's not all. Our patented TruVizion diagnostics suite increases the efficiency of your trouble-shooting issues and reduces operational costs. We enable you to offer more value and better service to your customers.






End User Support

You don't have to worry about staffing and managing a call center to provide great service and support for your subscribers. Our technical support team has the experience and know-how to keep your customers online and happy. We support the customer's connection, and help with applications like web browsers and email clients, whether on PC or mobile device. We even troubleshoot home networking and WiFi issues. Most importantly, we treat your subscribers the way we would like to be treated, and they will thank you for it.

Contact Us

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