



Communications Assistance for Law Enforcement Act (CALEA)

A cost-effective CALEA solution that reduces the complexity for your business and mitigates the risk associated with managing a comprehensive legal compliance program.

CALEA Services:

- Review and engineer the required network intercept devices
- Provide and provision hardware and software to meet mandated CALEA requirements
- Validate intercept requests and quickly ship the probe upon receipt of an appropriate legal intercept authorization
- Work with the you or your designee to facilitate the connection of the active device to the mediation server, including coordination of the VPN if required
- Mediate the raw data from the probe and send it to the LEA in the requested format
- Ensure the service meets the requirements of the law and rules, while keeping the you updated
- 24x7 CALEA Support

Federal law specifies that all broadband operators make available a means to execute surveillance on communications that flow through the provider's network.

This means you must have the capability to respond to a valid warrant for surveillance on users on your network in a timely manner. You must be able to provide both the content of communication and communication-identifying information along with a correlation of those elements. And this all must be accomplished while maintaining the confidentiality, integrity, and authentication of the communication-identifying information.

CALEA is an unfunded mandate with technical, procedural and staffing requirements that are challenging to implement, and which must be maintained over time to ensure you are ready to appropriately respond when presented with a lawful intercept request.

The best option for most providers is to work with a CALEA Trusted Third Party (TTP), which is much more cost-effective than building and maintaining your own CALEA compliance framework and mediation infrastructure. TTPs provide a turn-key solution that minimizes your operational and capital expenditures for non-core, non-revenue generating obligations imposed by law enforcement. A TTP takes on the heavy lifting, reducing the complexity and mitigating the risk associated with managing a comprehensive legal compliance program on your own.

ZCorum will engage an experienced CALEA team on your behalf, staffed with experienced analysts and certified network engineers who will assist you in setting up and fully managing these mandated services. In the end, you will have a comprehensive CALEA compliance program in place that meets your needs and the requirements of the FCC and law enforcement.

Contact Us

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