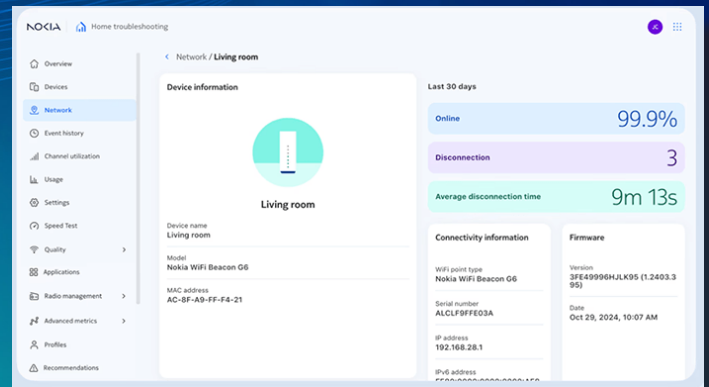


# Give Your Helpdesk a Real-time View of Subscribers' Wi-Fi Networks To Solve Issues Quickly



Nokia's Corteca Home Controller gives you visibility across your broadband network and into the home, allowing your Network Operations staff to proactively optimize Wi-Fi across the network, and your Field Technicians and Helpdesk Agents to efficiently install and troubleshoot the subscriber's in-home network. Your subscribers get self-optimizing Wi-Fi with vastly improved performance and unmatched control of their Wi-Fi experience, while you get detailed reporting of network KPIs to identify areas of improvement and upsell opportunities.

## Benefits and Features



### Reduce Operational Expenses

- Shorten helpdesk calls and reduce truck rolls with real-time monitoring on in-home networks
- Solve many issues before they are even noticed
- Advanced troubleshooting solves any other problems quickly



### Optimization

- Advanced algorithms perform proactive optimization of Wi-Fi parameters
- Detailed KPI reporting allows fast identification of improvement opportunities
- With an extension, you can also troubleshoot problems in the FWA gateways



### Device Management

- Easy-to-use app to manage the network and services
- Cloud platform for the helpdesk and network operations teams
- TR-069 and TR-369 (USP) support for multi-vendor networks



### Value-Added Applications

- Increase customer loyalty and revenue with easy-to-access Corteca Applications
- Install new Applications on selected broadband devices to try them out