VoiSelect

The VoiSelect Cloud Voice Platform equips service providers with a comprehensive and expanding suite of end-user features and functionality. It's easy to add full-featured voice services to broadband services and deliver the communication services that subscribers expect. Service providers powered by VoiSelect are deploying the most flexible and profitable voice solutions available.

Residential

VoiSelect's residential solution includes all standard home phone features along with all advanced functionality like simultaneous ring, find-me/ follow-me, and voicemail to email. The solution includes full regulatory compliance, easy customization and flexible calling plans.

Hosted IP PBX

Popular hosted IP PBX features like auto-attendant, extension-to-extension dialing, IVR, support for multiple branch offices, customizable calling plans and advanced call handling. The programmability of the platform means these features can be extended to productivity and CRM environments to deliver unified communications(UC) as a service.

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Call Handling				
Advanced Call Forwarding	X	X	X	
Call Forward Always	X	X	X	
Call Forward Busy	X	X	X	
Call Forward No Answer	X	X	X	
Call Forwarding - Remote Access	X	X	X	
Call Forwarding - Out of Service	X	X	X	X
Call Forwarding Phone/ Web Integration	X	X	X	
Call Forwarding Selective	X	X	X	
Call Forwarding Status Check	X	X	X	
Do Not Disturb	X	X	X	
Scheduled Call Routing	X	X		

Business Lines

Allows service providers to address small office needs with multi-line hunt groups, advanced call forwarding and other hosted call control features to analog phones and key systems.

SIP Trunk

VoiSelect's SIP Trunking solution enables service providers to deliver connectivity solutions to businesses with PBX, IP PBX and UC infrastructure on their premises. The flexible solution can be configured for customers ranging in size from one trunk to customers who require 500+ simultaneous calls. Adding more capacity is easy, and can be configured and in real-time in minutes.

Extend VoIP with Soft Clients

The VoiSelect Cloud Voice Platform is built with mobility and unified communications in mind. Service providers can extend the features and functionality of residential and business voice to other devices— including smartphones, tablets and PCs.

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Call Hold				
Hold		X	X	
Hook Flash Hold	X	X	X	
Music on Hold	X	X	X	
Call Screening				
Call Screening - Anonymous Allow/ Forward/Rejection/ Voicemail	X	X	X	
Call Screening - Custom Allow/ Forward/Rejection/ Voicemail	X	X	X	
Call Screening - Toll Free Allow/Forward/ Rejection/Voicemail	X	X	X	
Call Screening/ Selective Call Allow	X	X	X	
Call Screening/ Selective Call Forward	X	X	X	
Call Screening/ Selective Call Reject	X	X	X	
Call Transfer				
Call Transfer - Attended		X	X	
Call Transfer - Blind		X	X	
Call Waiting				
Call Waiting	X	X	X	
Disable Call Waiting per Call	X	X	X	

Multiple Applications

Supporting greenfield voice launch, market expansion, migration to VoIP or as a VoIP 1.0 replacement, the VoiSelect solution portfolio provides the clear choice for voice. Providing a better business model, lowest TCO, and faster time to market, the VoiSelect Cloud Voice Platform delivers a comprehensive feature-set for residential and business voice services. VoiSelect addresses the voice delivery needs for:

- Cable providers
- MSPs/VARs
- Mobile operators
- Satellite and wireless ISPs
- Telcos

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Caller ID				
Caller ID	X	X	X	X
Caller ID Block All Calls	X	X	X	
Caller ID Block per Call	X	X	X	
Caller ID Enable per Call	X	X	X	
Caller ID to Set Top Box	X			
Calling Line ID Delivery	X	X	X	
Calling Line ID Delivery - Internal		X	X	
CNAM (Caller ID Name)	X	X	X	X
Unblock per Call	X	X	X	
Vanity Caller ID Name	X	X	X	X
Calling Plan Restrictions				
900/976 Call Blocking	X	X	X	X
Dialing Restrictions	X	X	X	
Devices				
911 Multi-Device Support	X	X	X	
Shared Devices		X		
Soft Client Support	X	X	X	
Video Call support	X	X	X	X

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Dialing				
Call Return	X	X	X	
Conference 3-Way	X	X	X	
Dial from Phone Call Logs		X	X	
Extension-to-Extension Dialing		X	X	
Localized Dialing Experience	X	X	X	
Redial	X	X	X	
Directory Listing				
Directory Listing	X	X	X	X
Fax				
Fax Support	X	X	X	X
Fax to Email	X	X	X	
Hunt Groups				
Account Calling Plans		X	X	
MLHG Multiple Membership			X	
Multi-line Hunt Groups (MLHG)			X	
Multiple Appearance Directory Numbers (MADN)		X		
Overflow and Failure Forwarding			X	
Pilot Number			X	

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
IVR/Auto-Attendant				
Auto-Attendant		X	X	
Company Directory		X	X	
Device Ring Groups		X		
IVR (Interactive Voice Response)		X	X	
IVR Builder GUI		X	X	
Prompt Barge-In		X	X	
Scheduler		X	X	
User Ring Groups		X		
Language				
Multilingual Error Messages	X	X	X	X
Multilingual Telephone Interface	X	X	X	
Multilingual Voicemail Access	X	X	X	
Phone Number				
Direct Inward Dialing (DID)	X	X	X	X
Toll-free Numbers		X	X	X
Virtual Numbers	X	X	X	X
Local Number Portability	X	X	X	X
Regulatory and Public Services				
211 – Community Services Assistance	X	X	X	X
411 – Directory Assistance	X	X	X	X
711 – TRS	X	X	X	X
911 Emergency Services	X	X	X	X
Lawful Intercept Support	X	X	X	X
811	X	X	X	X

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
SIP Trunks				
SIP Trunks				X
Dynamic Call Capacity				X
Registration-based Credentials				X
Voicemail and Unified Messaging				
Voicemail Access on Power/Connectivity Failure	X	X	X	
Voicemail Message Advanced Playback Options	X	X	X	
Voicemail - Multiple Greetings	X	X	X	
Voicemail Message Call Back	X	X	X	
Voicemail - Shared		X	X	
Voicemail - Sub mailboxes	X	X	X	
Voicemail Message Waiting Indicator (MWI)	X	X	X	
Voicemail to Email/Unified Messaging	X	X	X	
Voicemail - Visual Voicemail	X	X	X	
Voicemail Visual Message Waiting Indicator (VMWI)	X	X	X	
User Call Handling				
Call Forking	X	X	X	
Call Pick-Up		X		
Find-me/Follow-me	X	X	X	
Shared Call Appearance	X	X	X	
Simultaneous Ring	X	X	X	
Web Portal				
Branded End User Portal	X	X	X	X
Call Features	X	X	X	X
Call History	X	X	X	X
Voicemail	X	X	X	X